

SECTION 2 - PRELIMINARY STATEMENT

The rates of Great Lakes Pipeline Canada Ltd. (“Transporter” or “Company”) are regulated by the National Energy Board on a complaint basis. Transporter is required to make copies of tariffs and supporting financial information readily available to interested persons. Persons who cannot resolve traffic, rate and tariff issues with Transporter may file a complaint with the Board. In the absence of a complaint, the Board does not normally undertake a detailed examination of Transporter’s rates.