

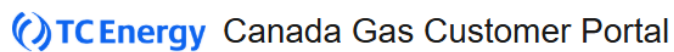
This guide provides an overview of how to use the TC Energy Canada Gas Customer Portal. The portal allows external customers to submit and manage Expressions of Interest (EOI).

1. Accessing the Portal

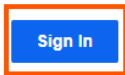
To access the Canada Gas Customer Portal, navigate to the portal website using your web browser. The portal uses secure account authentication.

Steps to sign in:

- Select “Sign in”
 - You may be prompted to setup Multi Factor Authentication
- Sign in using your account credentials.



Sign in with an external account



2. Navigating the Portal

After signing in, you will be directed to the Expression of Interest main page which shows the EOI your company has submitted.

3. Viewing Expressions of Interest

The main page displays a list of your EOI with key details, including:

- Service Type
- Desired Contract Start Date
- Desired Contract Term
- Status (such as Active or Draft)
- Created On and Submitted By information

4. Searching and Filtering EOI

You can search and filter your EOI to quickly locate specific submissions. Use the search bar to enter keywords or apply available filters to narrow down the list.

Expression of Interest (EOI) are non-binding, voluntary submissions that do not guarantee a contract, or that service will be offered in a particular order. EOI will inform NGTL plans with respect to potential future service offerings and expansions.

Suggestions: [Show expressions of interest with Sta...](#) [Filter expressions of interest where D...](#) [List expressions of interest submitte...](#)

5. Creating a New EOI

To submit a new EOI, select the “New” option. Follow the on-screen instructions to complete the required information before submitting. An EOI will remain in draft status until it is submitted.

+ New ↓ Download

Name ▾ Service Type ↓ ▾

6. Edit an EOI

To modify an EOI, click the ellipsis (“...”) associated with the relevant EOI and choose the edit option.

AI-generated content may be incorrect | Did you find the content helpful?

+ New ↓ Download

Name ▾	Service Type ↓ ▾	Desired Contract Start ... ↑
EOI-20260409Y3B2R51072...	DS	4/1/2027
EOI-20260311W3R2G3106...		1/1/2031

...
✎ Edit

7. Downloading EOI Information

The portal allows you to download your EOI information by using the “Download” option.

+ New ↓ Download

Name ▾ Service Type ↓ ▾