

July 1, 2015

## **OVER-CONSUMPTION PROCEDURE**

This procedure applies when there is over-consumption by Customers at Group 2 delivery locations during situations such as during a period of delivery service restriction on the NGTL System. Any upper-cased term not defined herein shall have the meaning given to it in the NGTL Gas Transportation Tariff (the "Tariff").

Over-consumption occurs if aggregate consumption at a delivery point is in excess of its aggregate scheduled energy ("Over-consumption"). If Over-consumption occurs and NGTL determines such Over-consumption may negatively impact operations of NGTL and/or of Customers, NGTL will implement the following procedures to ensure that fair and equitable service is provided to all Customers in the restricted area;

1. NGTL may post on its website<sup>1</sup> in the reports section the delivery points/area where Over-consumption occurs, and identify the Over-consumption quantities by date;
2. NGTL will notify the connecting pipeline operator (the "CPO") of Over-consumption and require consumption to be reduced by a specified amount within a specified time period. NGTL will request that the CPO work with Customers at the delivery location to develop a plan to safely reduce Over-consumption. The CPO will provide the proposed plan to NGTL within the time period required by NGTL;
3. If Over-consumption continues at the delivery point, NGTL will escalate the request to Senior Officers of the CPO and Customers with delivery service at the delivery point; and
4. If the Over-consumption continues after NGTL has communicated with Senior Officers, NGTL will notify the CPO and all Customers at the delivery location that NGTL may take whatever steps it determines may be necessary to reduce the Over-consumption, including a safe and orderly shut-in of the meter station.

NGTL will not be liable to any Customer for any damages or losses (including loss of profits or revenue) a Customer may incur or sustain as a result of an Over-consuming Customer's failure to reduce its Over-consumption.

NGTL may change procedures from time to time. Please refer to the Customer Express [website](#)<sup>2</sup> to view current procedures.

For further information regarding the Over-Consumption Procedure please contact, Graham Gent at (403) 920-6846 or Bill Webb at (403) 920-6840.

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<sup>1</sup> <http://www.transcanada.com/customerexpress/ngtl.html>

<sup>2</sup> <http://www.transcanada.com/customerexpress/3174.html>