

Dear Customer,

Recently you received a call from a TransCanada customer account manager. As discussed in that call TransCanada is initiating the process of commercially integrating with ATCO Pipelines. To begin the integration process we will need the following information as soon as possible:

Please send the following information to [alberta\\_contracting@transcanada.com](mailto:alberta_contracting@transcanada.com)

- Company mailing address with postal code.
- A copy of your articles of incorporation.
- A list of contacts responsible for contracts, credit, nominations, and invoicing. Please include phone/fax numbers and e-mail addresses for the contacts.
- The signed Customer Use Agreement which grants the use of our online systems to manage your account (attached).
- If applicable a completed and signed agency form (attached).

Once we have this information we will continue the integration process with further information on TransCanada's service offerings, workshops and training opportunities related to TransCanada's processes around contracting, credit, nominations and invoices.

Further information may be found using the following links:

Press Release: <http://www.transcanada.com/3073.html>

Our website: <http://www.transcanada.com/customerexpress/5082.html>

If you have any questions or concerns please feel free to contact us at [alberta\\_contracting@transcanada.com](mailto:alberta_contracting@transcanada.com).